

ACCOUNTABILITY

TO PLAY AS A PEAK PERFORMER PLAYS MUST WE TAKE ACCOUNTABILITY FOR WHAT HAPPENS TO US? NO. NO ONE CAN POSSIBLY CONTROL- AND THUS BE ACCOUNTABLE FOR- *EVERYTHING* THAT HAPPENS. HIGH PERFORMING INDIVIDUALS AND TEAMS MAKE NO SUCH ERRONEOUS ASSUMPTION. TO PLAY EFFECTIVELY, WE TAKE ACCOUNTABILITY ONLY FOR HOW WE *RESPOND* TO WHAT HAPPENS. IN MOST SITUATIONS WE HAVE A WIDE CHOICE IN HOW WE RESPOND- IF, THAT IS, WE CHOOSE TO BE ACCOUNTABLE ABOUT OUR CHOICE-MAKING POWERS.

ADAPTED FROM STRATEGY OF THE DOLPHIN BY LYNCH & CORDIS

